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Leading Health Management Provider solves their Business Process Automation and Records Management Challenges with DocuVantage OnDemand

Our client provides a complete suite of Behavioral and Medical Health Management services that include Behavioral and Medical Case Management, Behavioral and Medical Utilization Management, Physician Review Services and Nurse Advice/Triage Services.

Compliance requirements are changing in the healthcare industry. New requirements require providers to store, maintain, and have the ability to produce physician referral approvals. To physically store the paper versions of those documents would require organizations to purchase and maintain expensive disaster proof storage containers or lease offsite space and pay for physical recovery of the document each time they need to produce it.

Our client desired an on-demand, flexible, fully integrated, web document management application that included email/fax management, records management and rules based business process automation.

They selected DocuVantage OnDemand™.

Now, the physician approvals enter electronically and are distributed electronically to the teams on each shift to process the approvals using the application's BPM feature. These records are held per their record lifecycle schedule and are purged at their disposition date.

Benefits include: No printing, No scanning, and No misplaced files. Data is securely protected and accessed from their remote offices. Records lifecycles are managed so records are not retained longer than required.

About DocuVantage OnDemand™

Document Advantage Corporation launched DocuVantage OnDemand™ in 2006 as the first full featured, flexible, enterprise class document management application architected for

Software as a Service and delivered via the web. Clients no longer have to pay for expensive license based document management applications. They access the secure application using their web browser and pay a low, monthly subscription fee. The subscription service includes all upgrades and maintenance. Clients can sign up begin solving their document management challenges immediately.

DocuVantage OnDemand's flexible user interface allows each client to personalize their index screens to suit their needs.

The Capture features include remote scanning via the web, drag and drop capture and importing. Automatic OCR/Text Search of all documents. Globally search any or all document archives.

Business process automation features include a graphical user interface for you to design and deploy rules based workflows. Parallel or linear routing depending on your process needs. Review and approve documents electronically. User's tasks appear in their task list and are ranked by priority. Monitor business activities and processing with the ability to adjust for task load; no more bottlenecks.

True document management; messaging, collaboration and notes are maintained within the system. One central location for users to store their work. Multi-level security by groups, roles or down to the document level. Check in/out maintains version control of all documents. Users can view the latest revision even while another user is editing a new version.

Subscribe to an archive or a document, know what is happening to the documents that you are interested in.

Stay tuned for more features to make your day easier!

Please visit us at www.docuvantage.com and let us know what your needs are.

